A Letter to the Citizens of Michigan from your Governor

I am pleased to present the seventh annual edition of the *Michigan Financial Focus*. This 2003 edition provides an overview of the State's financial condition and major areas of spending for the fiscal year ended September 30, 2002. Because I strongly believe that informed and involved citizens are essential to good government, I hope you will use this report to learn more about Michigan's financial condition and operations.

Unfortunately, fiscal year 2002 (October 1,2001 through September 30,2002) was marked by a continued decline in the State's economy. Though the previous administration used the remainder of the State's rainy day fund to keep the budget in balance, they failed to significantly cut state spending to reflect declining revenue levels. The State was, regrettably, spending more than it was taking in. The latest forecasts of State revenues require difficult choices to maintain a balanced budget.

As your 47th Governor, I face a challenge shared by nearly every Governor in the nation: how to best serve our residents in the face of declining revenue. Chief among

my commitment to the people of Michigan is ensuring that our government lives within its means. With a projected \$1.7 billion deficit in fiscal year 2004 - almost 20 percent of the General Fund budget - the need to maintain essential services within available resources will require difficult decisions. State government will not be able to continue to provide everything that it has in the past, but we will do good work - and we will not be deterred by our budget challenge. In early March, I presented a balanced budget that underscored the importance of educating our children and protecting the health and safety of our families.

And there is more good news to report. With the issuance of the fiscal year 2002 financial report, Michigan put itself at the leading edge of a national trend for early publication of state financial reports. While other states average 175 days to publish their annual financial reports, we completed ours in 87 days, three months earlier than for the previous fiscal year. This is an impressive accomplishment that reduces the cost of

preparing the report and allows a more precise assessment of the budget situation by having audited financial statements available during budget development.

Also, the Wall Street bond rating agencies continue to award Michigan the highest credit rating available, something only eight other states enjoy. This demonstrates their belief in our ability to address the current budget situation and properly manage our financial resources.

You can obtain additional copies of this report and other more detailed information, such as the *State Comprehensive Annual Financial Report* and *Executive Budget*, by visiting the Office of the State Budget Internet homepage: www.michigan.gov/budget. We can also answer your questions about government financial issues at 517-373-3029.

Gov. Jennifer M. Granholm

Government-wide Activities

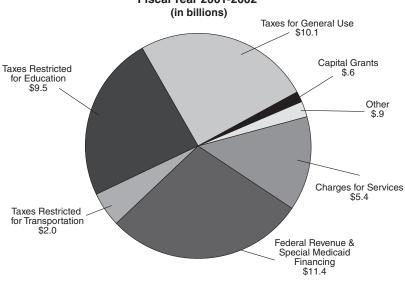
Government-wide activities provide a broad view of the State's operations. These financial statements present the combined financial position and operating results of all state funds, excluding fiduciary funds (e.g., pension funds). These statements also provide both short-term and long-term information about the State's financial status, which assists in evaluating the overall financial condition of the State. The government-wide financial statements are prepared using the accrual basis of accounting. The statements take into account all revenues and expenses associated with the fiscal year, even if the cash involved has not been received or paid.

At September 30, 2002, the State had government-wide assets of \$32.4 billion and liabilities of \$12.5 billion, resulting in net assets of \$19.9 billion. Of the \$19.9 billion in net assets, \$15.0 billion represents amounts invested in capital assets (buildings, equipment, and infrastructure) and another \$4.6 billion is legally restricted to be spent on specific programs. The remaining \$343.0 million, referred to as unrestricted net assets, may be used at the State's discretion, although there may be limitations on use based on State statutes.

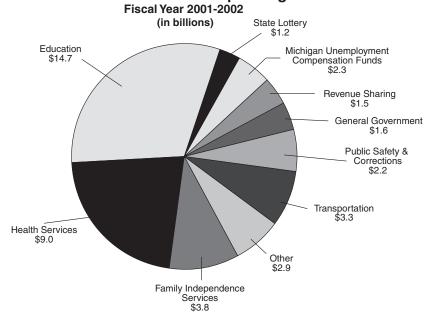
Government-wide revenues totaled \$39.8 billion in fiscal year 2001-2002. Fund balances and other State assets were also used to support government programs. As shown in the accompanying chart, nearly 29% of the State's revenues came from the federal government and were earmarked for specific uses. In addition, the State Constitution and other statutory restrictions earmarked 29% for education and transportation purposes. Only 25% of the State's revenues are available for general use.

On a government-wide basis, the State spent \$42.4 billion during fiscal year 2001-02 to provide services to the citizens of Michigan. As evidenced by the accompanying chart, education and health care costs represent the State's largest spending categories, accounting for 56% of the State's spending.





Government-wide Spending



Budget Stabilization "Rainy Day" Fund

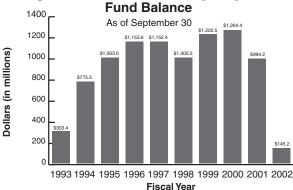
Michigan's "Rainy Day Fund," officially known as the Counter-Cyclical Budget and Economic Stabilization Fund, was established in 1977 to serve as the State's "savings" account and to assist in stabilizing revenues and employment during periods of economic recession and high unemployment. The fund provides a safeguard to protect critical programs for Michigan's citizens when the State experiences an economic downturn. Its fund balance also helps reduce borrowing costs. A ten-year history of the year-end fund balance is included in this article.

As State revenues continued the decline that started in fiscal year 2000-2001, the Legislature authorized fiscal year 2001-2002 transfers of \$452.8 million from the Budget Stabilization Fund to the General Fund to protect critical programs. In addition, the State transferred \$382.0 million to the School Aid Fund for the purpose of making appropriations to school districts and intermediate school districts, and \$35.0 million was transferred to the State Trunkline Fund to support

the Department of Transportation's road and bridge construction costs.

As of September 30, 2002, the Budget Stabilization Fund balance was \$145.2 million. The Legislature has authorized additional transfers for fiscal year 2002-2003 that will further reduce the fund balance.

Budget Stabilization "Rainy Day" Fund



School Aid Fund

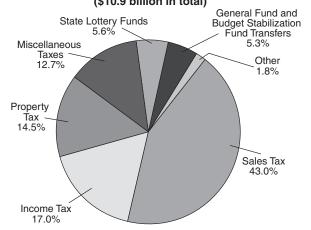
Michigan spent \$11.4 billion in fiscal year 2001-2002 for its K-12 school program. This marked the fifth year in a row that education spending was the largest category in the State's budget. Despite the general decline in State revenues, School Aid Fund revenues continued to grow at a modest rate. In fiscal year 2001-2002, all school districts received funding of at least \$6,500 per pupil, a threshold exceeded by only 52 of the 555 school districts in 1995.

K-12 education is funded from the School Aid Fund, which was created in 1955 by an amendment to the 1908 State Constitution, and the 1963 State Constitution provided for its continued existence. Its purpose is to furnish aid to public schools, public school academies, and intermediate school districts of the State. Financial assistance is based on a statutory formula that uses, among other items, pupil membership counts and property tax data.

The School Aid Fund receives its revenues from seven principle sources: (1) the constitutional dedication of 60% of the collections of sales tax imposed at a rate of 4% and all of the collections of the sales tax imposed at the additional rate of 2%; (2) a portion of the personal income tax; (3) State education (property) tax; (4) State

Lottery earnings; (5) approximately 33% of total State use tax revenue; (6) 8.1% of the gross casino gaming revenue; and (7) portions of the cigarette, liquor, industrial and commercial facilities taxes and federal funds. A summary of fiscal year 2001-2002 funding sources is included in the chart below.

School Aid Fund Fiscal Year 2001-2002 Funding Sources (\$10.9 billion in total)



Health Care Services

After education spending, the delivery of health care services consumes the second largest share of State resources, with \$9.0 billion expended in fiscal year 2001-2002. While Michigan administers a variety of health care programs, the Medicaid program is the most extensive. Medicaid delivers comprehensive medical, mental health, and long-term care services to 1.2 million low-income children, families and the disabled. While nearly 25 percent of the Michigan's discretionary general fund tax revenue was spent on the program in fiscal year 2001-2002, Michigan utilizes state-of-the-art health care cost containment strategies to maximize the program's efficiency and effectiveness and minimize cost increases.

Medicaid costs increased 6.1 percent in fiscal year 2001-2002 over the prior year largely because of an increase in the number of Michigan residents qualifying for Medicaid. As the following chart shows, the number enrolled in Medicaid has increased substantially over the past two years. Most of this enrollment increase are low-income

families who have become eligible because their income has declined as a result of the deterioration in the economy.

Michigan's use of managed care minimized the cost of this enrollment in-

crease. By the end of fiscal year 2001-2002, 780,000 Medicaid clients were enrolled in health care management organizations, an increase of 140,000 from the beginning of fiscal year 2000-2001. Cost increases would have been significantly higher if this population received care in an unmanaged setting.

Michigan did not increase general fund financing to cover the fiscal year 2001-2002 Medicaid cost increase. The necessary funding was instead withdrawn from the Medicaid Benefits Trust Fund. Similar to the Budget Stabilization Fund, this fund was established during better economic times to help finance health care cost increases during temporary economic downturns. While \$228 million was withdrawn from the Medicaid

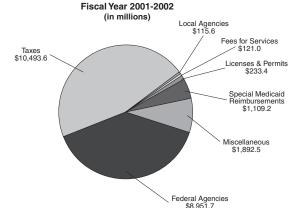
General Fund

The General Fund is the State's principal operating fund. Each of the 20 principal departments account for a portion of their financial resources and transactions within this fund. At September 30, 2002, the unreserved fund balance in the General Fund, which represents amounts available for use at the State's discretion, totaled \$114.5 million. Reserved fund balance, which represents amounts not available for appropriation because of legal restrictions or amounts already appropriated for use in subsequent years, totaled \$1.7 billion.

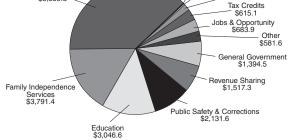
General fund spending for fiscal year 2001-2002 was \$23.0 billion. The General Fund spent the majority (77%) of its financial resources on health services (\$8.8 billion), family independence services (\$3.8 billion), education (\$3.0 billion), and public safety and corrections (\$2.1 billion). These expenditures were financed from a variety of sources, with most (85%) coming from taxes (\$10.5 billion) and revenues from the federal government (\$9.0 billion). The accompanying charts show fiscal year 2001-2002 General Fund revenues and spending.

Because of continued declines in revenues, various actions were taken during fiscal year 2001-2002 to balance the General Fund budget. In November 2001, Governor Engler issued Executive Order 2001-9, which reduced General Fund expenditures by \$319.2 million and supplemented General Fund resources with \$144.6 million in unexpended balances and excess revenues from restricted revenue sources. In addition, the Legislature authorized the transfer of \$452.8 million from the Budget Stabilization Fund to the General Fund and enacted various appropriation reductions. These actions, in conjunction with sound fiscal management practices employed by State agency program managers, allowed State agencies to return \$83.4 million in unspent appropriations at the end of the fiscal year.

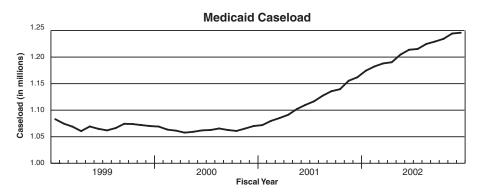
General Fund Revenues



General Fund Spending Fiscal Year 2001-2002 (in millions) Debt Service \$60.5 Health Services \$366.5 Tax Credits \$615.1 Jobs & Opportunity



Benefits Trust Fund in fiscal year 2001-2002, the fund had a balance of nearly \$302 million at the end of the year.





Capital Outlay Spending

During fiscal year 2001-2002, the State spent \$1.7 billion for capital outlay projects. These projects include the acquisition or development of land and the construction, renovation, or major repair of buildings, roads, and bridges.

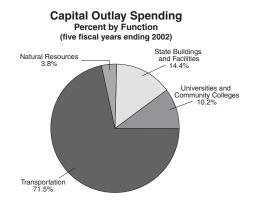
The majority of capital outlay spending (\$1.2 billion) was for road, bridge, and other transportation-related projects. The remainder was for State buildings and facilities (\$219.5 million), university and community college projects (\$196.1 million), and the acquisition and development of land and infrastructure related to State parks and other natural resources (\$89.6 million).

Capital outlay spending is financed from a variety of sources. Road and bridge and other transportation-related projects are generally funded through tax-dedicated bonds, which are repaid from motor fuel, vehicle registration, and other tax revenues that are required by the Michigan Constitution to be used for transportation purposes. Projects related to colleges, universities, and State buildings are generally funded by State Building Authority bonds, which are repaid from rent payments made over the life of the buildings. State park and other natural resources projects are funded by license and permit fees and oil, gas, and mineral royalties.

The capital outlay spending process has been re-engineered in recent years to ensure a more strategic focus on the State's capital investments. Improvements include:

- Universities, community colleges, and State agencies are now required to prepare five-year plans and facility assessments for all physical assets.
- Only those higher education projects which address academic or research needs are supported with tax dollars.
- Public universities and community colleges are required to provide an institutional match for capital outlay projects. This match requirement has helped distinguish project priorities and allowed available resources to be conserved so that more projects may be completed.

Over the past five years, capital outlay spending has totaled approximately \$7.4 billion per year. The following chart presents the percentage of capital outlay spending, by category, over those five years.



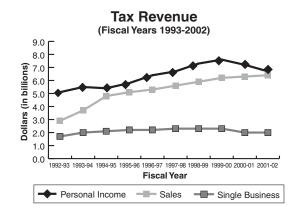
Trends in Tax Revenue

Currently, there are 31 identifiable taxes imposed by the State for its own use. Taxes represent a significant portion of the revenues the State uses to fund programs and services to citizens, totaling 56% of government-wide revenues in fiscal year 2001-2002.

During fiscal year 2001-2002, the State's governmental funds recorded tax revenues of \$22.1 billion. Three specific taxes comprise nearly 70% of the State's taxes:

- Personal income taxes represent the largest source of tax revenue, consisting of \$6.7 billion, or 30.4% of total taxes. Adopted in 1967, this is a direct tax on income. Beginning in calendar year 1999 and continuing through 2004, the tax rate is being reduced 0.1% per year until the rate reaches 3.9%. In calendar year 2002, the income tax rate was reduced from 4.2% to 4.1%, saving taxpayers approximately \$165 million. Nearly 23% of this tax is dedicated to the School Aid Fund, with the remainder distributed to the General Fund.
- Sales taxes are the second largest tax revenue; comprising \$6.4 billion, or 29.2% of total taxes. This tax was adopted in 1933 and is derived from the retail sale of tangible personal property for use or consumption, and from other sources. A majority (73%) of the sales tax is dedicated to the School Aid Fund, the local units of government (24%), the General Fund (1.7%) and transportation-related funds (1.3%) also receiving portions.
- Single business taxes are the third largest tax source; generating \$2.0 billion, or 9.0% of total taxes. This tax is a value-added tax based on business income, compensation paid, interest paid, and depreciation, with deductions for new capital investment and labor intensity. The single business tax is reduced by 0.1% each January 1, if the Budget Stabilization Fund's fund balance on the previous September 30 was greater than \$250 million. Accordingly, the single business tax rate was reduced from 2.0% to 1.9% on January 1,2002. This tax revenue is deposited into the General Fund.

The following graph identifies the three major taxes over the past 10 years. While personal income and single business taxes have declined since fiscal year 1999-2000, a modest increase in the sales taxes occurred in spite of the slowdown in the economy.



Infrastructure Assets

Infrastructure assets are long-lived capital assets that normally are stationary in nature and typically can be preserved for a significantly greater number of years than most other capital assets. Examples of infrastructure assets include roads, bridges, railroads, tunnels, drainage systems, water and sewer systems, dams, and airports. The Department of Transportation is responsible for the construction and maintenance of the majority of the State's infrastructure assets.

The State uses an asset management system that measures and assesses the condition of its roads and bridges. This system helps to identify the short and long-range spending that will be necessary to preserve the State's road system. Michigan's goal is to have 90% of its roads and bridges in good condition by 2007. Currently, 78% of roads and 79% of bridges are in good condition. During fiscal year 2001-2002, the State spent \$1.2 billion to construct and maintain roads and bridges.

Michigan's roads, bridges, and other infrastructure assets are valued at over \$12 billion. Following are the historical costs of these assets:

Infrastructure Assets As of September 30, 2002 (in millions)

Asset Types	Amount
Roads	\$10,292.0
Bridges	1,195.5
Ramps	497.0
Rest Areas	54.6
Railroads	35.0
Miscellaneous	8.2
TOTAL	\$12,082.2

Financial Reporting and Fiscal Oversight

The State of Michigan uses generally accepted accounting principles to account for all assets, liabilities, revenues, and expenses, including the financial information provided within this publication. The State annually processes approximately 27 million detailed transactions using its central accounting system, MAIN, to record and track accounting and budgetary data. Using MAIN, the Office of Financial Management prepares and publishes the State of Michigan Comprehensive Annual Financial Report, which is audited by the Legislative Office of the Auditor General.

For the fiscal year ending September 30, 2002, the State set a new standard for timely financial reporting and is leading a national trend for early publication of financial data by state governments. In 2001, the average time required by states to publish their year-end financial statements was 175 days. Michigan published its 2001-2002 financial report in only 87 days, half the average time and three weeks faster than any other state. The efficiency of this work was not at the expense of quality. In addition to receiving an unqualified audit opinion for its 2001-2002 report, the State received the Certificate of Achievement for Excellence in Financial Reporting award from the Government Finance Officers Association for its fiscal year 2000-2001 report, the fifteenth consecutive year, and anticipates that the 2001-2002 report will also achieve certification. In addition, the Government Finance Officers Association presented Michigan its sixth consecutive Award for Outstanding Achievement in Popular Annual Financial Reporting for its 2001 publication of the Michigan Financial Focus, which was issued in 2002.

As required by generally accepted accounting principles, the State's financial report includes both government-wide and fund financial statements. The government-wide financial statements show the combined assets, liabilities, and operating results of all funds, except fiduciary funds (e.g., pension funds), which allow readers to evaluate the overall financial position of the State. The fund financial statements focus on the individual funds and allow readers to obtain more detailed information regarding specific activities and programs.

The timeliness and accuracy of the State's financial statements, the security of its assets, and the adherence to applicable laws, rules, and regulations could not be attained without the existence of an appropriate internal control structure. State law requires that the head of each principal department establish and maintain an internal accounting and administrative control system. The law also requires that the head of each principal department shall report biennially on any material inadequacy or weakness discovered in connection with the evaluation of their system. The Office of the State Budget is responsible for developing a general framework and system of reporting for use by the principal departments in performing and reporting upon evaluations of their internal control system

In addition, the Legislative Office of the Auditor General conducts financial and performance audits of various programs and departments throughout the year to help ensure that internal controls have not been compromised and that programs operate as effectively and efficiently as possible.



Michigan Department and Agency Directors				
Department	Executive Officer/Title	Phone Number (517)		
Agriculture	Dan Wyant, Director	373-1052		
Attorney General	Mike Cox	373-1110		
Auditor General	Thomas H. McTavish	334-8050		
Civil Rights	Nanette Lee Reynolds, Director	335-3164		
Civil Service	John F. Lopez, Director	373-3020		
Community Health	Janet Olszewski., Director	373-3500		
Consumer and Industry Services/	•			
Career Development	David Hollister, Director	373-7246		
Corrections	William S. Overton, Director	373-0720		
Education	Thomas D. Watkins, Jr., Superintendent of Public Instruction	n 373-9235		
Environmental Quality	Steven E. Chester, Director	373-7917		
Family Independence Agency	Nannette M. Bowler, Director	373-2000		
History, Arts and Libraries	William Anderson, Director	373-2486		
Information Technology	Teresa Takai, Director	373-1006		
Lottery	James E. Kipp, Acting Commissioner	335-5690		
Management and Budget	Mitch Irwin, Director	373-1004		
_	Mary Lannoye, State Budget Director	373-4978		
Military and Veterans Affairs	Major General Thomas Cutler, Director	483-5507		
Natural Resources	K. L. Cool, Director	373-2329		
State	Terri Lynn Land, Secretary of State	373-2510		
State Police	Colonel Tadarial Sturdivant, Director	336-6157		
Transportation	Gloria Jeff, Director	373-2114		
Treasury	Jay B. Rising, State Treasurer	373-3223		

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	State of Milengan websites
State Homepage State of Michigan Home Page	www.michigan.gov
Executive Branch Governor's Office	www.michigan.gov/gov
Departments & Agencies Agriculture Attorney General Career Development Civil Rights Civil Service Community Health Consumer and Industry Services Corrections Education Environmental Quality Family Independence Agency History, Arts and Libraries Information Technology Lottery Bureau	www.michigan.gov/mda www.michigan.gov/ag www.michigan.gov/mdcd www.michigan.gov/mdcs www.michigan.gov/mdcs www.michigan.gov/cis www.michigan.gov/cis www.michigan.gov/cis www.michigan.gov/fad www.michigan.gov/de www.michigan.gov/fa www.michigan.gov/fa www.michigan.gov/fal www.michigan.gov/fal www.michigan.gov/lottery

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www.state.mi.us/audgen

www.house.mi.gov

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www.senate.michigan.gov/gop

www.gophouse.com

www.courts.michigan.gov/supreme

www.courtofappeals.mijud.net

2003 Michigan State Senate

		Phone No.			Phone No.
Senator	District	(517)	Senator	District	(517)
(R) Allen, Jason	37	373-2413	(R) Hardiman, Bill	29	373-1801
(D) Barcia, Jim	31	373-1777	(D) Jacobs, Gilda Z.	14	373-7888
(D) Basham, Raymond E.	8	373-7800	(R) Jelinek, Ron	21	373-6960
(D) Bernero, Virg	23	373-1734	(R) Johnson, Shirley	13	373-2523
(R) Birkholz, Patricia L.	24	373-3447	(R) Kuipers, Wayne	30	373-6920
(R) Bishop, Michael	12	373-2417	(D) Leland, Burton	5	373-0994
(D) Brater, Liz	18	373-2406	(R) McManus, Michelle	35	373-1725
(R) Brown, Cameron	16	373-5932	(D) Olshove, Dennis	9	373-8360
(R) Cassis, Nancy	15	373-1758	(R) Patterson, Bruce	7	373-7350
(D) Cherry, Deborah	26	373-1636	(D) Prusi, Michael	38	373-7840
(D) Clark-Coleman, Irma	3	373-0990	(R) Sanborn, Alan	П	373-7670
(D) Clarke, Hansen	- 1	373-7346	(D) Schauer, Mark	19	373-2426
(R) Cropsey, Alan L.	33	373-3760	(D) Scott, Martha G.	2	373-7748
(D) Emerson, Robert L.	27	373-0142	(R) Sikkema, Kenneth R.	28	373-0797
(R) Garcia, Valde	22	373-2420	(R) Stamas, Tony	36	373-7946
(R) George, Thomas M.	20	373-0793	(D) Switalski, Michael	10	373-7315
(R) Gilbert II, Judson	25	373-7708	(D) Thomas III, Samuel Buzz	4	373-7918
(R) Goshcka, Mike	32	373-1760	(R) Toy, Laura M.	6	373-1707
(R) Hammerstrom, Beverly S.	17	373-3543	(R) VanWoerkom, Gerald	34	373-1635

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State Program Listings

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Information Technology

	Phone Number
Agriculture	(000) 202 2020
Customer Service - Voice & TTY	
Agriculture Development Division	
Animal Industry Division	
Environmental Stewardship Division	
Fairs, Exhibitions & Racing Division	
Food and Dairy Division	
Laboratory Division	
Marketing & Communications Division	
Pesticide & Plant Pest Management Division	(517) 373-1087
Attorney General	(=1== === 1110
General Information - Voice	
Consumer Complaints	
Health Care Fraud Hotline	(800) 24-ABUSE
Auditor General	
General Information	
General Information-TDD	(800) 649-3777
Civil Rights	
Civil Rights Service Center	
Civil Rights Service Center - TTY	
Michigan Women's Commission	(517) 373-2884
Civil Service	
General Information - Voice	
General - TTY/TDD	
Handicapper Program	
Return to Work Program	(517) 241-9108
Community Health	
General Information	(517) 373-3740
Crime Victim Services	
Health Administration	
Health Programs Administration	
Health Promotions & Publications	
Medicaid	
Office of Drug Control Policy	
Office of Recipient Rights	(517) 373-2319
Office of Services to the Aging	
Office of Services to the Aging -TDD	(517) 373-4096
Office of Vital Records and Special Projects	
Breast and Cervical Cancer Health Promotion Hot	line (800) 922-6266
Children's Special Health Care Services Family Hotl	
Dial Help Crisis Services - Western U.P	(800) 562-7622
HIV/AIDS Hotline	(800) 872-AIDS
Medicaid Beneficiary Health Line	
Medicaid Provider Information Hotline	
Medicaid/Medicare Assistance Program	(800) 803-7174
Michigan Resource Center and Health	
Promotion Clearinghouse	
The Birthline (Wayne County)	(800) 262-4784
Tobacco Health Promotion Clearinghouse	
Toxic Hotline	(800) 648-6942
WIC Hotline	
Consumer and Industry Services/Career Develo	
General - Consumer and Industry Services	(517) 373-1820

General - Consumer and Industry Services Bureau of Employment Relations Bureau of Family Services. (517) 241-2488 . (517) 241-2400 . (517) 335-0918 . (517) 241-2626 Bureau of Health Services... Bureau of Health Systems... Bureau of Safety and Regulation (517) 322-1814 Child Day Care Inquiries......Financial Institutions Division..... Liquor Control .. (517) 322-1345 .. (517) 322-1345 .. (517) 373-8370 .. (800) 382-4568 .. (517) 334-6521 .. (517) 241-9288 .. (517) 373-0220 Michigan Tax Tribunal...... Office of Commercial Services - Licensing.... Office of Financial and Insurance Services..... Public Service Commission (800) 292-9555 Unemployment Agency - Claimant Customer Relations.
Unemployment Agency - Employer Information (800) 638-3995 (800) 638-3994 (517) 322-1195 (517) 241-4000 (517) 373-8800 Employment Service Agency (ESA)...... Michigan Community Service Commission Michigan Rehabilitation Services (MRS)..... (517) 241-2751 (517) 241-2731 (517) 335-4295 (800) 605-6722 . (517) 373-3373 . (517) 335-5858 . (517) 373-3820 Office of Career and Technical Preparation. Office of Workforce Development....... Postsecondary Services..... Corrections

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. (517) 335-1426 . (517) 373-0336

(517) 373-8573

General Information General - TDD......

Legislative Corrections Ombudsman....

Air Quality Division...... Environmental Assistance Center Environmental Science and Services Division . Environmental Assistance Center (800) 662-9278
Environmental Science and Services Division (517) 335-2419
Financial and Business Services Division (FOIA requests) (517) 241-8166
Geological and Land Management Division Geological and Land Management Division.... . (517) 241-1515

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1	Phone Number
Office of the Great Lakes	(517) 335-4056
Pollution Emergency Alerting System (PEAS) Hotline	
Radon Hotline(8	
Remediation and Redevelopment Division	
Waste and Hazardous Materials Division	
Water Division	(517) 241-1300
ecutive Office	
Office of the Governor	(517) 373-3400
mily Independence Agency	
General Information	(517) 373-2035
General Information - TTY	
Child & Family Services	
Child Abuse Parent Help Line	
Disability Determination Service	
Domestic Violence	(517) 373-8144
Food Assistance Program	(517) 335-3638
Home Heating Assistance Hotline	(800) 292-5650
Runaway Assistance Program	(800) 292-4517
Teen Parent Program	
Welfare Fraud Hotline	(800) 222-8558
story, Arts and Libraries	
General Information	(517) 241-2236
General Information - TDD	(517) 373-1592
General Reference	
Law Library	(517) 373-0630
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Michigan Center for Geographic Information	(517) 373-7910			
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General Information	(517) 335-5600			
General Information - TTY	(517) 335-5645			
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Office of the State Budget	(517) 373-4978			
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Retirement Services	(800) 381-5111			
State Employer	(517) 373-7400			
Michigan Economic Development Corporation				
Business Assistance	(517) 373-9808			
Tarrick Information	(000) 70 CDEAT			

Tourist Information	(888) 78-GREAT
Tourist Information - TTY	(800) 722-8191
Military and Veterans Affairs	
General Information	(517) 483-5500
D.J. Jacobetti Home for Veterans	(906) 226-3576
Grand Rapids Home for Veterans	(616) 364-5300
Michigan Veterans' Trust Fund (MVTF)	(517) 373-3130
Veterans Affairs Directorate	(517) 335-6523
Natural Resources	
Fisheries Division	(517) 373-1280

	Law Enforcement Division	(517)	373-123	30
	Law Enforcement Division - TTY	(517)	373-107	19
	Parks & Recreation Division	(517)	373-990)0
	Parks Central Reservation System(
	Report All Poaching (RAP) Hotline	(80Ó)	292-780)0
	Wildlife Division			
Sta	ate	` '		
	General Information	(517)	322-146	60
	Bureau of Automotive Regulation	(517)	373-946	60
	Bureau of Elections	(517)	373-254	10

(517) 373-1275

Forest Mineral and Fire Management Division

Lansing Executive Office	(517) 3/3-2510
State Police	
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Criminal Investigation - East Lansing	(517) 336-6105
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Transportation	

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General Information	. (517) 373-2090
General Information TDD/TTY - Michigan Relay Center	(800) 649-3777
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Communications	. (517) 373-2160
Federal Highway Administration	(517) 377-1844
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Reporting Restroom Conditions at Rest Areas	(800) 654-8787
Transportation Planning	(517) 373-2240
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Treasury	
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General Information	
General Information - TTY	(517) 636-4999
Collections	(517) 241-4900
Estate Tax	(517) 636-4330
Garnishments (Payroll)	(517) 636-5343
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Income Tax Information	(800) 827-4000
Income Tax Refund Status/TeleHelp	(800) 827-4000
Michigan Education Savings Program (MESP)	(877) 861-MESP
Michigan Education Trust (MET)	
Michigan Merit Award Program	(888) 956-3748
Motor Fuel Tax	(517) 636-4600
Property Tax	(517) 373-0500
Sales, Use, & Withholding Tax	
Single Business Tax	(517) 636-4700
Student Financial Aid	(877) 323-2287
Tax Forms	(800) FÓRM-2-ME
Taxpayer Advocate	

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Motor Fuel Tax	(517) 636-4600
Property Tax	(517) 373-0500
Sales, Use, & Withholding Tax	(517) 636-4730
Single Business Tax	(517) 636-4700
Student Financial Aid	(877) 323-2287
Tax Forms	(800) FÓRM-2-ME
Taxpayer Advocate	(517) 636-4260
Unclaimed Property	(517) 636-5320
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(R) Farhat, David	91	373-3436	(R) Meyer,Tom	84	373-0476
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(D) Gieleghem, Paul	31	373-0159	(R) Moolenaar, John	98	373-1791
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(R) Johnson, Ruth	46	373-1798	(D) Rivet, Joseph	96	373-0158
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(R) Kooiman, Jerry	75	373-2668	(R) Shackleton, Scott	107	373-2629
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(R) LaSata, Charles	79	373-1403	(R) Sheen, Fulton	88	373-0836
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(R) Wenke, Lorence	63	373-1787
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